



Robert Mann
Hercules System, Inc.
95 West Hills Road
Huntington Station, NY 11746

Dear Robert,

We recently purchased a Hercules 6000 car wash system. I would like to express how happy and pleased we are with the decision to buy a Hercules system.

Prior to the purchase we were using a Broadway Car Wash. We found the old system left small scratches noticeable on our dark colored cars and would occasionally damage side view mirrors and windshield wipers.

With the Hercules System we wash all customer service cars. We use the same process with all new and used inventory. This process keeps our inventory showroom clean. Our pre-deliveries sold are run through the system, washed, and wax/sealed.

We have had an extremely positive response from our service customers and have been able to up-sell the majority the wax/sealant application.

The professional service and assistance from the Hercules staff is also a bonus. We are very happy with our system and would recommend any dealer to consider a Hercules. I can be contacted directly at the information listed in my signature should you have any questions.

Respectfully,

A handwritten signature in black ink, appearing to read "Dean Hines", written over a horizontal line.

Dean Hines
Operations Manager
Volvo of the Triad
336.723.4111
336.425.7166 Direct/Mobile