



***HERCULES SYSTEMS, INC. is committed to providing our customers with the finest products backed by the highest quality service and care.***

This "20 Year Warranty" means that if there is a need after 90 days to replace any part on your Hercules System, HERCULES will promptly replace it at our expense.\* If a serviceman is required, one will be provided at prevailing hourly rate. HERCULES agrees to make available at No Charge, complete parts and labor on the Hercules equipment for 90 days from day of installation. Thereafter, free replacement on any part providing Hercules products are used exclusively in the system. Membranes are covered by the manufacturer for one full year only. Membranes should be replaced once a year. Filters changed at least monthly on reverse osmosis. *To keep this contract active a minimum of three drums of any combination of Hercules products are to be purchased within a twelve month period.*

\*Only charge to customer is for shipping & handling

FOR CUSTOMER SERVICE CALL:  
US AND CANADA (800) 227-0495  
FAX (631) 385-3222

We will answer your telephone calls and written communications promptly and courteously. Our Customer Satisfaction Guarantee means that your problems are our problems and will be resolved promptly.

At Hercules, we are committed to making today's customers tomorrow's customers too.

\_\_\_\_\_  
NAME OF DEALERSHIP

\_\_\_\_\_  
AUTHORIZED SIGNATURE

\_\_\_\_\_  
DATE

\_\_\_\_\_  
PRODUCT

\_\_\_\_\_  
HERCULES REPRESENTATIVE

Owner agrees to allow all employees or assigns of Hercules free and open ingress and egress to equipment for the purpose of repair and inspection and to provide a reasonably safe place to work. It shall be the responsibility of the owner that no unauthorized persons shall be allowed access to the working parts of said equipment and should any unauthorized persons remove the electronic timing control from this equipment, owner will reimburse manufacturer the sum of \$2000. for the purpose of replacing said equipment. All malfunctioning parts must be returned to the factory!