

BENZEL BUSCH

M O T O R C A R C O R P.

September 6, 2000

Robert Mann
Hercules International
95 West Hills Road
Huntington Station
New York, NY 11746

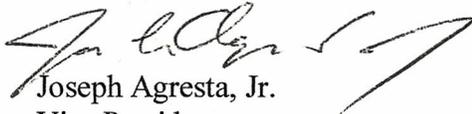
Dear Robert,

It's been over a year now since you installed the Hercules 3000 car wash system at our dealership and we've been extremely satisfied with the results. We have been able to greatly increase the number of cars being washed through our service department and have substantially reduced the amount of damage to these vehicles. Most importantly, the cars are much cleaner than with our old system.

The system has been reliable and the few problems we did encounter were corrected immediately and with little frustration. You have truly lived up to your commitment for service and personal attention and I would strongly recommend Hercules to anyone interested in a car wash system.

It might not be long before we will be adding a second Hercules system at our facility and I guess that shows our true satisfaction. Thanks again for all of your help.

Sincerely,


Joseph Agresta, Jr.
Vice President



Mercedes-Benz