

Royal Imports - Oneonta, Inc.

DBA Empire Toyota & Empire Scion

6281 State Highway 23 • Oneonta, New York 13820 • (607) 433-0045 • FAX (607) 433-0138

November 7, 2005

Hercules Systems, Inc.
95 West Hills Rd
Huntington Station, NY 11746

Attention: Valerie Costa

It has been a year since we installed the Hercules car wash system and would like to take a moment to thank you for your continuing excellent service.

The system does a great job, and we have had positive feedback from our customers. The assistance from your staff has always been timely and efficient.

Thank you for a great year and we look forward to many more.

Sincerely,



John Maine
Service Manager

