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Marty Allen  
Hercules Vehicle Wash Systems  
95 West Hills Road  
Huntington Station, NY 11746

Dear Marty,

Rarely do customers write thank you letters, they usually only write to complain. I want to be in the first category. I am delighted with the system and its performance. From the time we first spoke about purchasing your wash system through the installation, the professionalism of your installer and your follow-up has been as good as could be asked for.

The description of the Hercules Vehicle Wash System was right on target and we are getting every vehicle in the fleet done in less than half the time it used to take our crews.

A major factor in the purchase aside from the speed with which we could wash and wax our ambulances in 5 to 6 minutes, was that no vehicles would ever be damaged. No light bars, antennas or telemetry equipment would ever be damaged and that has been the case. I am truly convinced of the value of the Hercules Systems for MedStar.

Thank you for all your efforts and should you need to use my name for a reference please feel free to do so.

Yours truly,

*Charles H. Kelley*

Charley Kelley  
President  
Med Star Ambulance

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